

WHAT IS HOSTED EXCHANGE?

Email, collaboration and scheduling tools have become critical factors to the success of any business. Unfortunately, small and mid-size businesses (SMBs) often lack a large IT budget or in-house team to implement and maintain the sophisticated messaging software they need. Yet SMBs need this critical toolset in order to succeed in the marketplace.

WE HAVE A BETTER SOLUTION

Microsoft Exchange Server is used by the majority of large corporations for their email, calendars, contacts and files. The Exchange server powers the full collaboration functions of Microsoft Outlook, such as group calendars, contacts and file-sharing. We provide the latest version of this as a hosted service.

SMBs can subscribe to this on-demand service for a low monthly fee – instead of paying tens of thousands of dollars upfront for expensive servers and software licenses, hiring specialist IT staff to install and maintain the system and being responsible for a 24x7 infrastructure. We let you focus on your core business.

Hosted Microsoft Exchange means that we provide all hardware and software, then run and maintain it for you in a tier-4 datacenter. You pay a low monthly fee, and can access your email using Outlook® or Entourage® on your desktop, Outlook Web Access (OWA) in any Web browser, or wirelessly from a device like the BlackBerry, Windows mobile device or Treo.

WHAT IS INCLUDED WITH HOSTED EXCHANGE?

	Hosted Exchange from Business Continuation	In-house Exchange and IT staff
Software licenses	✓	✗
Enterprise-grade hardware	✓	✗
24x7 support	✓	Unlikely
Uptime guarantee	✓	✗
Tier-4 datacenter with redundant power, cooling and network connections	✓	✗
Regular backup	✓	Possibly
Anti-virus, anti-spam	✓	Possibly
Wireless options	✓	Separate licenses and servers needed